

RAB CORDER BATHROOMS LTD. TERMS AND CONDITIONS OF BUSINESS.

In these conditions Rab Corder Bathrooms Ltd is referred to as the Company and the person or person entering into the agreement, as the Customer.

1. Terms & Condition: All terms of the contract between the Company and the Customer are contained in this document.

2. Availability of Goods: We the company will not be liable should a supplier fail to deliver goods ordered by the customer. Should a supplier be unable to supply any goods we will contact the customer and advise them. We may suggest an alternative product if available but it will be the customers responsibility to decide on an alternative product.

3. Price. The price specified in the contract will remain fixed from the Contract date. VAT will be charged at the current rate at time of invoice. Should the VAT rate change between the time of Quotation and Invoice the current VAT rate will be applied to all future invoices.

4. Out of stock items: All products are subject to availability. Back-ordered products include items that are not currently in stock. In most cases these items are on order from the manufacturers. In some cases we are awaiting or researching stock information from one or more of our suppliers. Back-ordered items usually come into stock within 1 to 6 weeks but can occasionally take longer. If for any reason we determine that a back-ordered item will no longer be available, we will notify you immediately.

5. Delivery: If we have given you a date for delivery of products we both agree that this is an estimate only and that we will not be liable to you if the delivery date is not met provided that we deliver the products or perform the services within a reasonable period of time. Supply and delivery date may vary without written consent from our distributors. Where reasonably possible we will inform you of these changes. .

6. Payment: A deposit will be required to pre order goods. This will be detailed on the quotation. The remaining balance must be paid prior to delivery/collection.

7. Cancellation. The Company reserves the right to cancel the contract at any time without explanation and will return to the customer any monies paid. The Customer may cancel the contract at any time prior to three weeks before the agreed start date. Goods will be advance ordered when the order is placed and will be delivered to the Companies Stores during the three weeks preceding the start date. Should the customer decide to cancel the order during the three weeks preceding the planned start date, the company reserves the right to charge the customer cancellation fees to cover costs of returning goods to suppliers. Should the works be cancelled during the seven days prior to planned start date the company reserves the right to retain the full deposit value.

8. Retention of title: The Company remains the legal owner of the goods until payment in full has been made for them. If you the Customer obtain possession of the goods before making full payment for them you agree to hold them on behalf of the Company until full payment has been made when you the Customer will then become the legal owner.

9. Warranties: All warranty claims must be made directly to the manufacturer. The company may act as a liaison with manufacturers to expedite a warranty claim. The company will not be held directly responsible for manufacturer warranty. All goods will be checked and inspected by the company prior to delivery/collection. It is the Customer's responsibility to report defects within 24 hours of delivery/collection. The company will not be liable for damaged or defects if not reported within specified period.

10. Ex-Display Suites: From time to time the Company will offer ex-display suites and accessories for sale to Customers. These sales will be deemed "Ex Display - Sold as Seen" and will not come under the normally warranty conditions detailed above. Any defects or damages will be deemed as accepted by the customer. In some cases manufacturer warranties will still be applicable on some of these goods.

11. Privacy Policy: We will not disclose or sell your name, address, e-mail address, credit card information or personal information to any third party.

12. Consultation and Design Fees: In some cases the company offers a Free Survey Service followed by one further Consultation. Any additional works may be charged for at the discretion of the company. The amount charged will be assessed by time spent working on behalf of the client.

13. Images and Media: It is agreed by you the Customer and the Company that any of the bathroom works are the property of the Company and may be used at the discretion of the Company for the purpose of future advertising.

14. Installation Works: Installation works will not be deemed to be part of the contract. The company may recommend a contractor or the customer may use their own contractor. Where the company introduces an Installation Partner or Contractor, the company will not be responsible or liable for the works. These works will be between the Customer and the Installer.